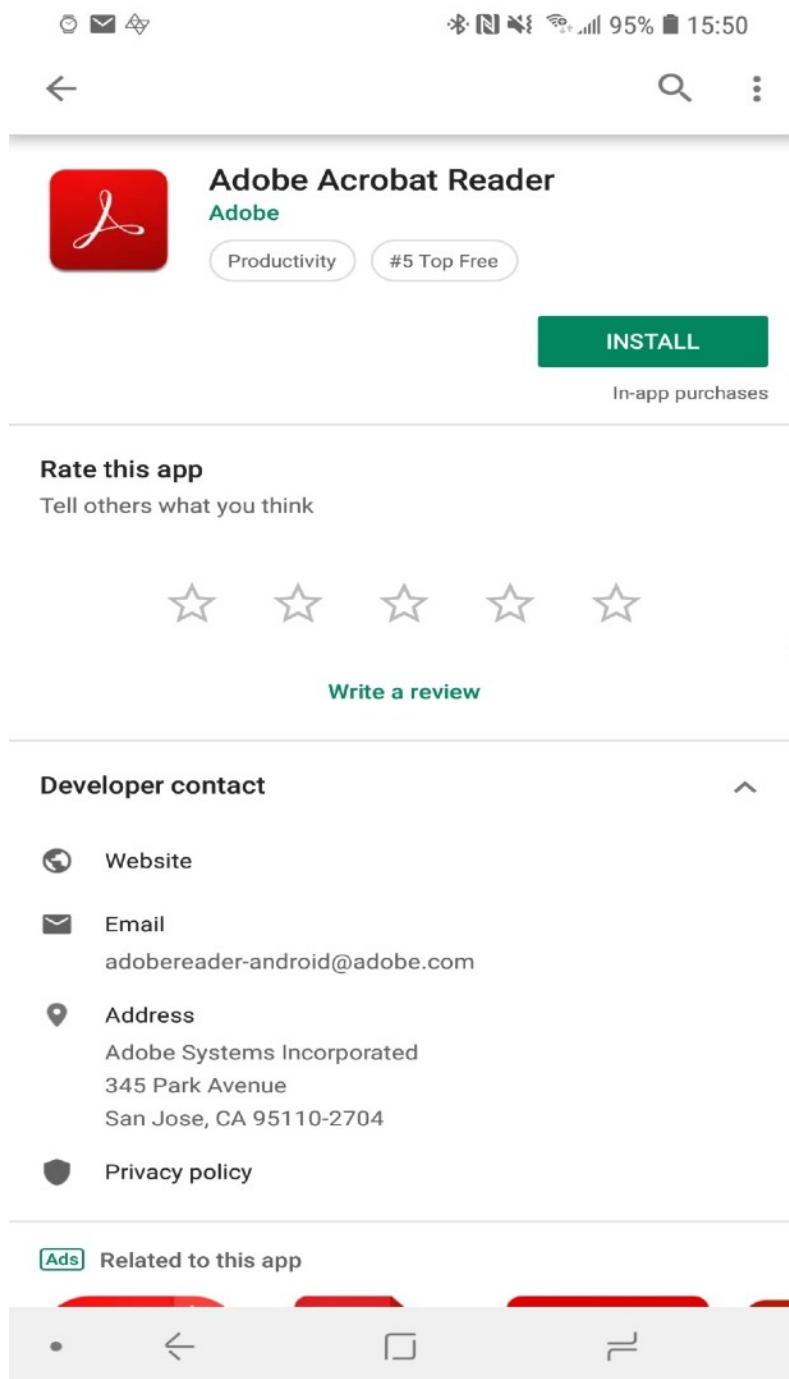
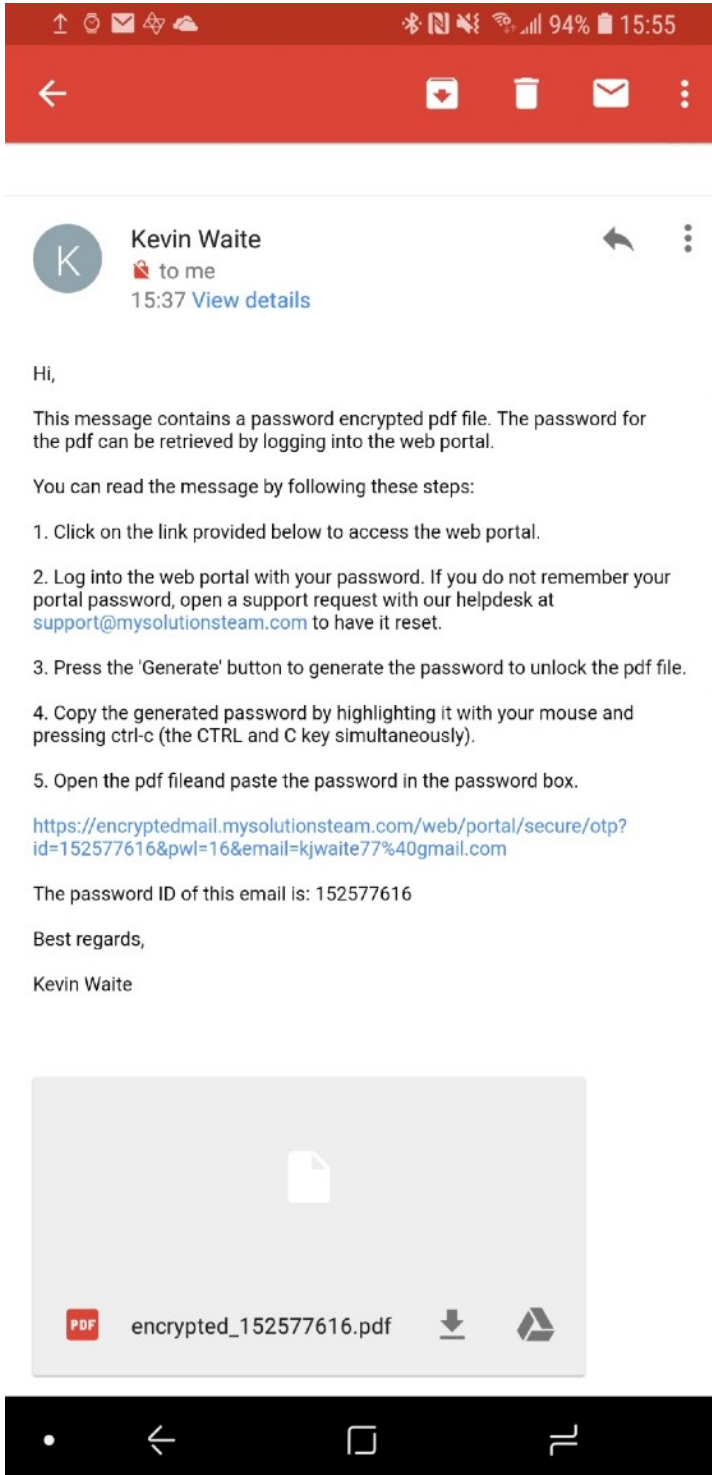


Directions To Open Encrypted Email On Android

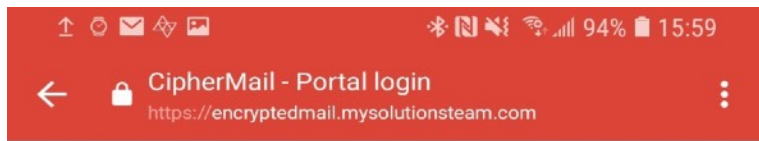
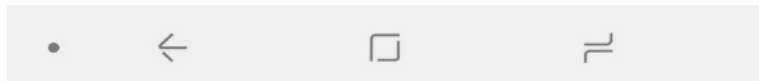
1. Make sure that you have Adobe Acrobat Reader install on your device.
 - a. Open Google Play store and search for “Adobe Acrobat Reader” then click “Install”



2. After Adobe Reader is installed go to the encrypted email. In this example we are using the Gmail app.

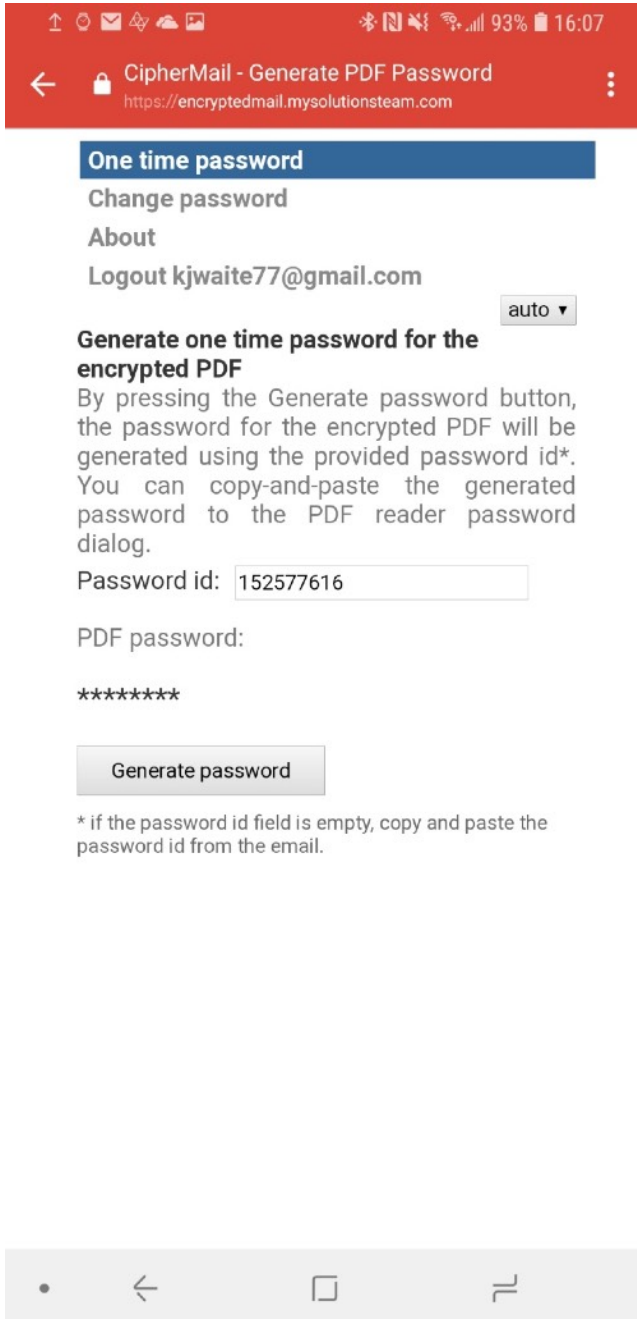


3. In the email, under number 5 there is a link to generate the password need to open the encrypted pdf. The link will bring you to this page.

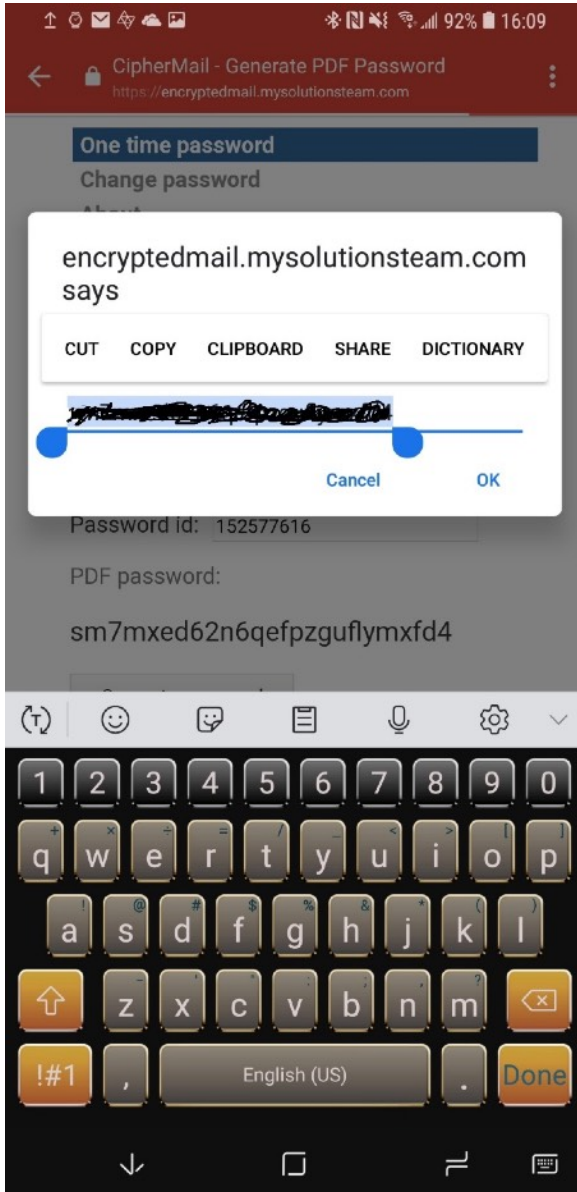
A screenshot of the CipherMail portal login page. At the top left, there is a dropdown menu set to 'auto'. The page title is 'Portal login' next to the 'ciphermail email encryption' logo. Below the title, it says 'Please enter your email address and password'. There are two input fields: 'Email' with the value 'kjwaite77@gmail.com' and 'Password' which is currently empty. A 'Login' button is located at the bottom center of the form. A large right-facing curly bracket is positioned to the right of the form.

- a. In the email box make sure that your email is there and then type in your password. If you forgot your password then open a ticket with TST by calling 601-933-1118 option 2 or sending an email to support@mysolutionsteam.com.

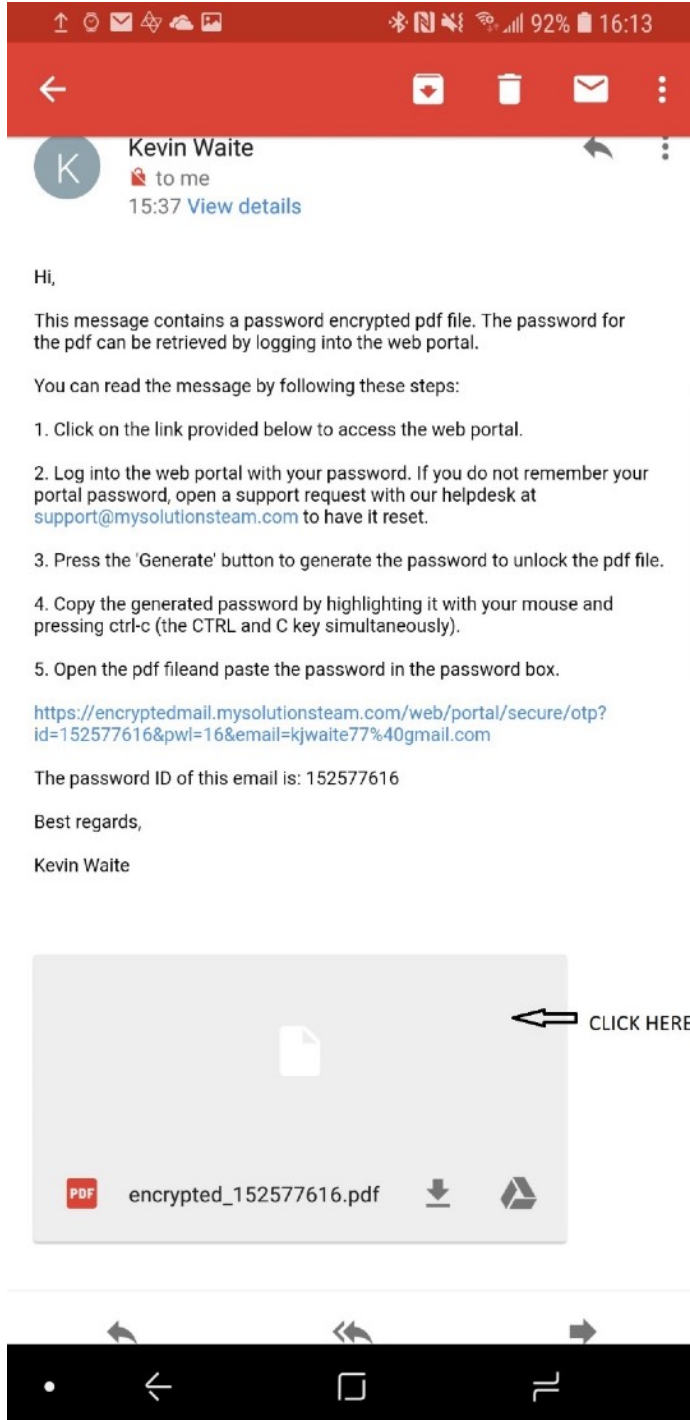
4. Once you login to the Ciphermail encryption site you will need to hit the “Generate Password” button



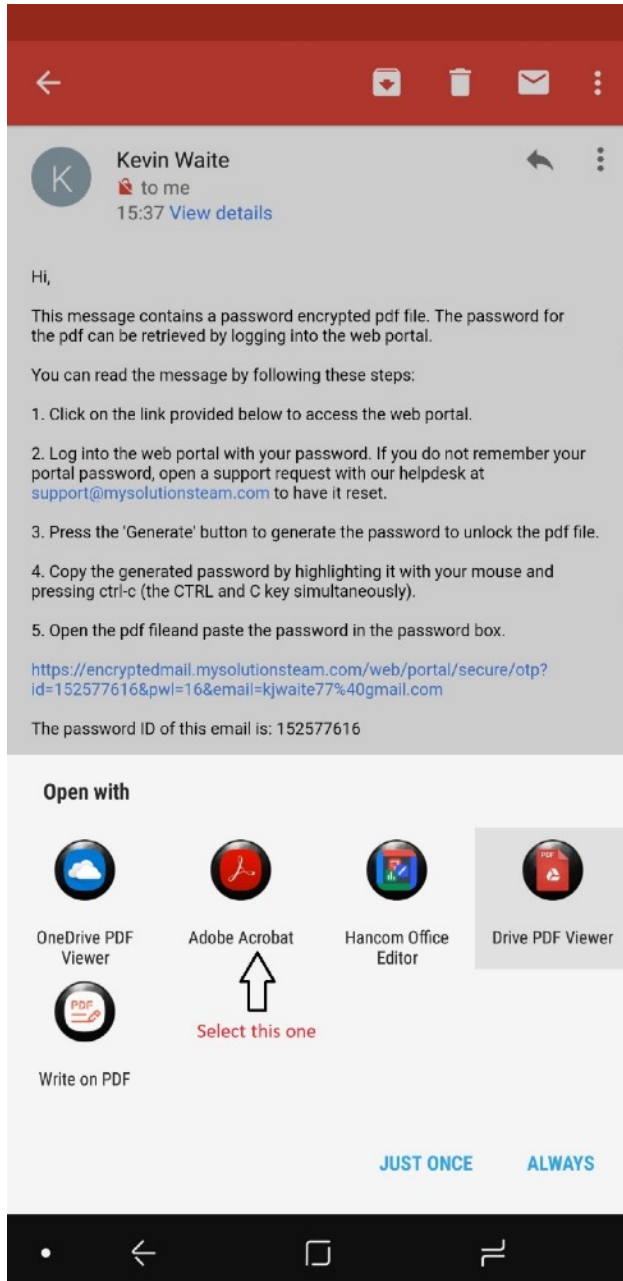
5. A pop-up comes up with the encrypted pdf password. Long press on the password and select copy.



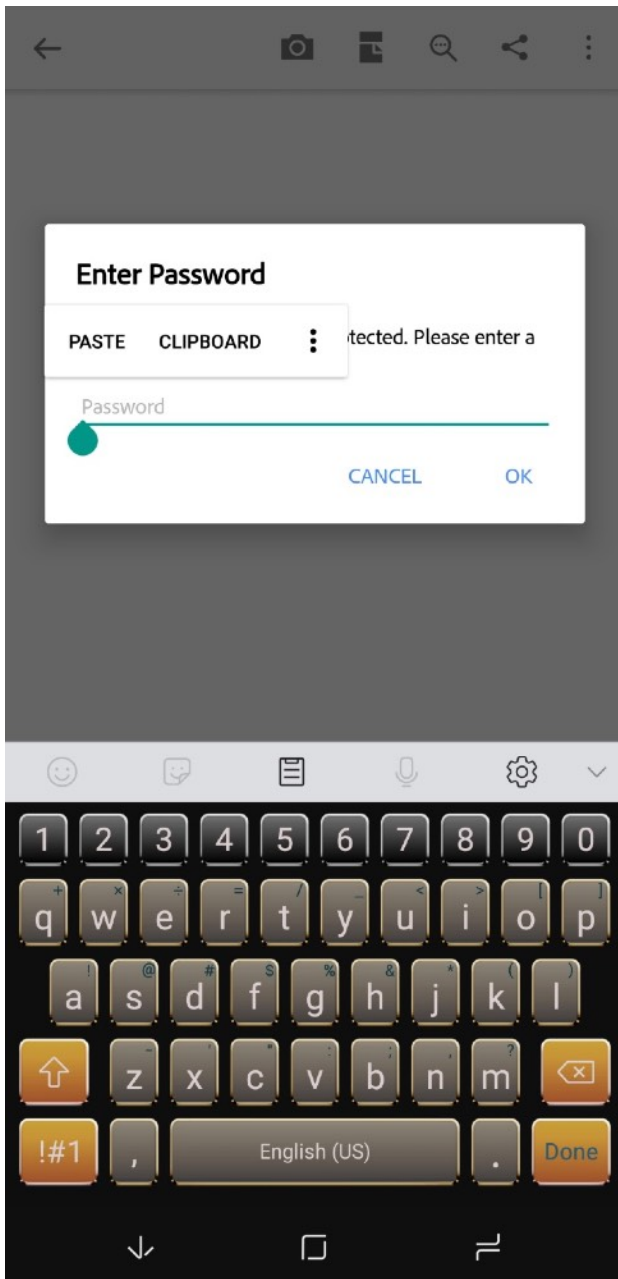
6. Now go back to the original email and click on the pdf on the bottom of the page.



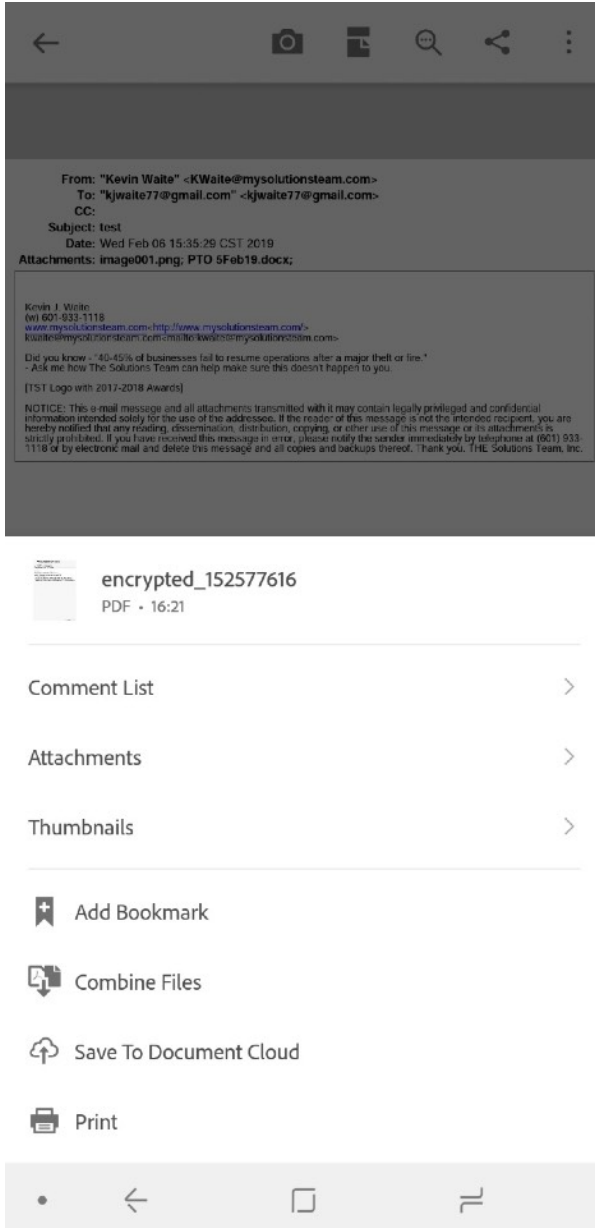
7. Then select Adobe Reader at the bottom of the screen. Then select either “Just Once or Always”



8. Once Adobe Reader app is opened it will ask for the encrypted password that you copied from step 5. Copy and paste the password in the box by long pressing and selecting paste



- Once the pdf is displayed click on the three dots in the upper right corner of the screen and then you will see Attachments. Click on Attachments to bring up the attachments.



10. Now you should see the attachment, click on the attachment to open it.

