



7-1-2019

To Whom It May Concern,

In healthcare today, it is essential to use technology to take care of the patients you serve. It is equally important that the equipment you use is reliable and works when it needs to. Having the responsibility to service the equipment yourself can often be a nightmare so it is important to find a partner you can trust to take care of your needs. This is where the Solution Team can help.

My name is Daniel Ladd and I served as the Clinic Administrator for 4 years at a small 6 provider OB/GYN practice in Little Rock Arkansas. Over the years we have had many challenges, but thanks to The Solutions Team, IT support is not one of them. When I first took the position as Clinic Administrator, we used The Solutions Team to manage our EMR backups. The service they provided was timely, efficient and invaluable in ensuring our data was backed up and protected on a daily basis. After years of working with The Solutions Team, we decided to have them manage all our IT including; wireless AP's, server management, and daily workstation problems. Having The Solutions Team take over this role has really freed me up to focus on the things I need to as an administrator and not have to worry about the technology we use and how often I need to fix it.

I would recommend using The Solutions Team as your IT vendor. They are easy to work with and will do whatever they need to ensure your IT needs are dealt with in a timely manner. Please feel free to reach out to me directly should you have any questions at [dkladd@practice-plus.com](mailto:dkladd@practice-plus.com)

Sincerely,

A handwritten signature in black ink that reads "Daniel Ladd".

Daniel Ladd  
Clinic Administrator  
Central Clinic For Women

9601 Baptist Health Drive Suite 500  
Little Rock Arkansas, 72205  
Phone: (501) 227-5885  
Fax: (501) 227-5005

Ashley Deed, M.D.  
Amy Galdamez, M.D.  
Julie Goodwin, M.D.  
Cindy Hubach, M.D.  
Lindsay Heulitt, M.D.  
Amy Wiedower, M.D.