



IT-Live Hosting Minimum Device Requirements

Windows Device

Supported Browser	Internet Explorer 9 or above
RAM	6 GB
Processor	2 Ghz
Operating System	Windows 10

	<u>Windows 10</u>
Remote Desktop Protocol (RDP) Version	10.0

Apple Device

MacBook	Mojave
iOS	OSX 12
RDP Client	Microsoft RDP Client 8.2

Note: We offer limited support for Safari and Google Chrome Browser. These browsers may require additional steps to access the system.

Printing

TS Print Version 2.9 Client

Note: Direct Connected Printers will print **much** faster. Printing thru Print servers is usually slower.

Additional Note: Label Printers must be network printers.

Scanning

TS Scan Version 2.1

Bandwidth

Latency	<60 MS
<15 Users	1 MB Down
<15 Users	1 MB Up
Scanning	1 MB Per 3 Users Up/Down