

EXECUTIVE SUMMARY

Pima Pain Center (PPC) is a pain management practice offering evaluation, diagnosis and treatment of numerous types of pain for patients, including degenerative disc disease, herniated discs, lumbar radiculopathy, migraine headaches, scoliosis and spinal stenosis. The practice, consisting of Dr. Emil Annabi and his staff, offers five locations throughout the Metro Tucson area.



Pima Pain Center (PPC) Tucson, AZ pimapaincenter.com

CHALLENGE

In mid-2014, Dr. Emil Annabi was launching PPC, and wanted a proven, reliable hosting solution for his new EMR system. As a new practice, it was imperative he find a high-performance solution at a great value – to conserve precious operating capital.



SOLUTION

The Solutions Team, the IT vendor of record for Dr. Annabi's previous practice, proposed IT Live (Hosted EMR) as a reliable, cost effective solution. Currently in use by more than 1,150 U.S. healthcare providers, IT Live costs significantly less per month than comparable EMR hosting solutions.

RESULTS

To date, IT Live has enabled optimal performance of PPC's EMR system. Additionally, PPC is saving money on hardware upgrades/replacement, reducing their recurring monthly hosting fees, and receiving a higher, more responsive level of IT support in the process.